



MD's Office

Managing Director's Statement On ESG & Sustainability

Bank Gaborone is committed to being a responsible financial institution that creates long-term value for our customers, employees, shareholders, communities, and the environment.

Our approach to Sustainability and ESG is clearly articulated through a suite of Bank Gaborone policies, frameworks and governance structures that together form our ESG Policy. These include our Sustainability Framework, Environmental Risk Management Framework, Corporate Social Responsibility Policy, Stakeholder Relationship Management Policy, Code of Ethics and Conduct, Procurement Policy, Strategy, Employee Wellness Policy and our Risk Appetite Statement.

Our purpose is to be a connector of positive change in the communities where we operate. We do so by creating economic value responsibly, investing in community development, promoting inclusion, and embedding sustainable practices across our operations. This aligns with our board-approved risk appetite, which recognizes that failing to act sustainably constitutes a long-term risk to the bank.

Environmental Stewardship

We are committed to integrating environmentally responsible practices across our lending, operations, and procurement. We support projects that promote renewable energy, resource efficiency, and low-carbon initiatives. Through our Environmental Risk Management Framework, sustainability considerations are applied in credit assessments, ensuring that our financing activities align with national priorities and sustainability imperatives.

Social Responsibility

Our Corporate Social Responsibility efforts focus on creating lasting community impact. The bank invests in education, skills development, entrepreneurship, health, and the needs of vulnerable groups. Our CSR funding supports non-political, reputable organizations that demonstrate measurable impact and responsible governance. We invest 1% of net profit after tax towards CSR, guided by principles of shared value, local relevance and collaboration with stakeholders. Our people are central to this commitment. We promote diversity, inclusion, fairness, and dignity, ensuring that our workplace culture empowers our employees to contribute meaningfully to our sustainability journey.

Governance and Ethics

Our governance structures provide clear oversight and accountability. The Board Risk & Compliance Committee oversees our sustainability framework, supported by the Company Secretary and Sustainability Manager. We apply the highest standards of ethics, transparency, and responsible corporate citizenship, guided by the Bankers Association Code of Practice, internal policies, and regulatory requirements. Our policies ensure that all operations meet the standards of regulatory compliance, stakeholder engagement, and ethical conduct.

Looking Ahead

As we continue to evolve our sustainability agenda, we are refining our measurement and reporting of environmental and social impact, aligned with global standards and national priorities. We remain committed to the UN Sustainable Development Goals which are SDG2, SDG4, SDG7 and SDG8, and will advance initiatives that support financial inclusion, citizen empowerment, and climate resilience.

Bank Gaborone's sustainability journey is ongoing. We recognize the privilege and responsibility of being entrusted with people's financial futures. Together with our partners, stakeholders, and communities, we will continue to build a bank that is resilient, responsible, and relevant for generations to come.

Ms. O. Makhupe
Managing Director



Open | Inspired | Dedicated

Bank Gaborone