

## Terms & Conditions: Ja Mogopo O Tletse Le VISA Competition

These competition rules (“rules”) explain Your rights and duties under this competition. If You take part in this competition or accept any prize, these rules will apply to You, and You agree that the person running the competition (“the promoter/s”) will assume that You have read and agree to be legally bound by these rules. Please ensure you read these rules carefully.

1.The ***Ja Mogopo O Tletse Le VISA Competition*** (the “Competition”) is open to all Bank Gaborone Visa credit and debit cardholders aged 18 years and above, who hold a transactional account with the Bank.

2.The Competition will run over a three-month period commencing on ***1<sup>st</sup> April 2026 to 24th June 2026***.

3.Customers who swipe or tap using ***P200.00*** or more with their Bank Gaborone Visa debit or credit card on any Bank swiping machine or transact online shall, subject to clause 1 above, be automatically entered into the Competition and shall stand a chance to win a share of ***BWP 414,000.00***.

4.There are no restrictions on the number of valid and successful swipe and tap entries per Customer.

5.Participation in this Competition is free with no participant Competition costs, except amounts swiped or tapped as per clause 1 and 4, and any associated bank charges in the normal course of business.

6.Every 8<sup>th</sup> day after the competition commences, the Bank Gaborone team comprising of a Management Information Systems Analyst, Business Analyst, Marketing representative and an Internal Auditor will extract data for the week and export it into a programme that will randomly select winners. On a weekly Nine (9) winners will be drawn for Groceries, Fuel and Electricity valued at BWP 500.00 each. Every fourth week 6 names will be drawn for a physical draw (recorded at a dstudio) to stand a chance to win Two (2) x BWP 10,000.00 x Six (6) months salary, and Groceries (Supplied through Choppies), Fuel (Supplied through Shell) and Electricity (Purchased internally through Kazang) Vouchers valued at BWP 500.00 each.

8.The weekly voucher draws will be held at Bank Gaborone Head Office in the mornings at 0930hrs, every 8<sup>th</sup> Day after the competition commences .The draws will be conducted in the

presence of an internal auditor to ensure fairness and transparency. The Draw schedule will be as follows :

<b>Ja Mogopo O Tletse Le VISA Bank Gaborone Competition</b>				
Start Date : 1/04/2025				
End Date : 24/06/2025				
Campaign Duration : 12 Weeks				
<b>Draws</b>	<b>Dates</b>	<b>Time</b>	<b>Internal Auditor</b>	<b>Location</b>
1	9/4/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
2	16/4/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
3	23/4/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
4	30/5/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
5	7/5/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
6	14/5/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
7	21/5/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
8	28/5/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
9	4/6/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
10	11/6/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
11	18/6/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)
12	24/6/26	0930hrs	Obakeng Abotseng/Oaitse Gabatshwarane	Bank Gaborone (Head Office)

9. Potential winners will be contacted telephonically, via the telephone or mobile number registered with the Bank and announced on social media and radio. The winner will be contacted for a period of 3 months using all means necessary (telephone, mail & visit to their physical address), should the Bank still fail to contact them after the 3 months, the winner forfeits the prize. The selection process of each winner shall be overseen by Bank Gaborone Internal Auditors.

10. Winners must produce valid original identification documents in the form of either their OMANG (citizens) or Passport (non—citizens), when claiming their prize. A winner may appoint a proxy to collect the prize on their behalf, provided the winner supplies a signed authorization letter and a copy of their valid ID.

11. By participating, entrants consent to the collection and processing of their personal information by Bank Gaborone in accordance with the Data Protection Act, 2024 for purposes of administering the promotion. Personal data will be kept secure and only shared with third parties where necessary or required by law. Entrants have the right to withdraw their consent, however this will constitute termination from the promotion.

14. Prizes won cannot be exchanged and/or returned and neither are they negotiable nor transferable.

15. The Bank shall, upon approval from Gambling Authority, conduct a re—draw should it, for any reason whatsoever, and after all available means to contact the initial winner have been exhausted. In such circumstances, the entrants and/or initial winner for the weekly grand prize at the time, shall irrevocably waive their rights to the prize money.

16. By taking part in this competition, you give the promoter(s) a world—wide, royalty free and non- exclusive license to reproduce, modify, adapt and publish any content you have posted on the site for purposes of the competition for the purpose of promoting the products and services of the promoter(s). By participating in the campaign, you give the bank the right to use your photos and likeness for the “Ja Mogopo O Tletse Le VISA” Competition

17. Bank Gaborone shall, upon Gambling Authority approval, cancel, alter, withdraw, terminate or temporarily suspend this Competition (including these Terms and Conditions) in the event of any unforeseen circumstances or technical reasons outside its control, with no liability to any of the entrants or third parties.

18. Should any unforeseen circumstance result in the mentioned outcomes, the public will be duly informed through radio, newspapers, social media and the Bank's official website.

19. In the event of any dispute, complaint, or query relating to the promotion, participants may submit their concerns in writing to the Bank through officially designated communication channels (including email, branch, or contact centre) within 7 (seven) days of the incident or announcement of results. The Bank will acknowledge receipt of the complaint and undertake a review, with a response provided within a reasonable timeframe not exceeding 7 (seven) business days.

20. Where a dispute cannot be resolved internally, the matter may be escalated in accordance with applicable regulatory frameworks and referred to the relevant authority (Gambling Authority), where applicable.

21. The full Terms and Conditions governing this promotion are available on the Bank's official website, <https://www.bankgaborone.co.bw/Pages/Terms-%26-Conditions.aspx> . Participants are encouraged to review these Terms and Conditions.

22. This Competition is not open to Bank Gaborone Staff, Bank Gaborone Directors, Suppliers and/or the immediate family members & universal partners of the aforementioned class of person.