

Terms & Conditions: Transact To Win Bank Gaborone Visa Debit and Credit Card

These competition rules (“rules”) explain Your rights and duties under this competition. If You take part in this competition or accept any prize, these rules will apply to You, and You agree that the person running the competition (“the promoter/s”) will assume that You have read and agree to be legally bound by these rules. Please ensure you read these rules carefully.

1. The Transact To Win Competition (the “Competition”) is open to all Bank Gaborone Visa credit and debit cardholders aged 18 years and above, who hold a transactional and savings accounts with the Bank.
2. The Competition will run over a 12 week period (3 Months) commencing on 24th March 2025 to 24th June 2025.
3. Customers who transact and or swipe through digital channels (MobileApp and E-Pula internet banking) and or use their Bank Gaborone Visa debit or credit card are subject to clause 1 above and will be automatically entered into the Competition. They shall stand a chance to win a share of P69,000 which includes: a trolley dash valued at P3,000.00 for individual customers and electricity for one SME customer valued at P2,000.00
4. There are no restrictions on the number of valid and successful entries per Customer.
5. Participation in this Competition is free with no participant competition costs, except for transaction per clause 1 and 4, and any associated bank charges in the normal course of business.
6. Every week on Wednesday, the Digital Channels and Cards team, a Business Analyst and an Internal Auditor will extract data for the two weeks and use a Randomizer to select a winner.
7. The draws will be held at the Bank Gaborone Head Office in the mornings at 1000hrs, every Wednesday day of the weeks beginning 2nd April 2025. The draws will not be open to the public.
8. Potential winners will be contacted telephonically, via the telephone or mobile number registered with the Bank and announced on social media and radio. The winner will be contacted for a period of 3 months using all means necessary (telephone, mail & visit to their physical address), should the Bank still fail to contact them after the 3 months, the winner forfeits the prize. The selection process for each winner shall be overseen by Bank Gaborone Internal Auditors.
9. The date, time, and venue of the weekly activations will be publicly communicated via applicable media including radio & social media.
10. Winners must produce valid original identification documents in the form of either their OMANG (citizens) or Passport (non—citizens), when claiming their prize.
11. Prizes won cannot be exchanged and/or returned and neither are they negotiable nor transferable.
12. The Bank shall, upon approval from Gambling Authority, conduct a re—draw should it, for any reason whatsoever, and after all available means to contact the initial winner have been exhausted. In such circumstances, the entrants and/or initial winner for the prize at the time, shall irrevocably waive their rights to the prize money;
13. By taking part in this competition, you give the promoter(s) a world—wide, royalty free and non-exclusive license to reproduce, modify, adapt and publish any content you have posted on the site for purposes of the competition for the purpose of promoting the products and services of the promoter(s). By participating in the campaign, participants give the bank the right to use their photos and likeness for the Competition.
14. Bank Gaborone shall, upon Gambling Authority approval, cancel, alter, withdraw, terminate or temporarily suspend this Competition (including these Terms and Conditions) in the event of any unforeseen circumstances or technical reasons outside its control, with no liability to any of the entrants or third parties.

15. Should any unforeseen circumstance result in the mentioned outcomes, the public will be duly informed through radio, newspapers, social media and the Bank's official website.
16. This Competition is not open to Bank Gaborone Staff, Bank Gaborone Directors, Board Members, Suppliers and/or the immediate family members & universal partners of the aforementioned class of person
17. The images used is for demonstration purposes only and are subject to change at the discretion of the bank.

GENERAL RULES THAT APPLY:

- You may not post updates that are derogatory or harmful to the Bank (i.e. the "Promoters"), the site, or any other person. By posting any content You warrant that You are the sole creator, designer, author or owner of the work and that you have the right to post the work.
- You may not misuse the site or competition in any way. This includes posting content for commercial purposes or distributing spam or malicious code or using the site to collect the personal data or content of other users or direct visitors to other sites or pages.
- Posts must not contain any content that is normally prohibited on the site such as explicit or offensive content.
- You agree that the Promoter(s) or site owner has the absolute discretion to decide if your actions constitute any of the actions prohibited above and to end your participation in the competition immediately and take appropriate legal action against you. The promoter(s) may also immediately remove any posts that they reasonably believe constitute any prohibited content without notice to you.
- You must comply with the Competition Terms & Conditions and the Bank's privacy policies applicable to this site.
- The promoter(s) are not responsible for the sites. The promoter(s) cannot control how they operate, when or if they are available, or what content they carry. Even though the promoter(s) run the competition on the site the promoter(s) do not endorse the third party, its site, its products, or services or any content on the site. You use the site at your own risk. You must take all necessary measures to protect yourself from risks, such as viruses and other destructive code.
- You must obtain at your own expense all equipment and services that are necessary to gain access to the site and ultimately to the Terms and Conditions that apply to this competition.
- The promoter(s) can put in place such technical or other remedies it considers appropriate to prevent abuse, or to protect any sites or our systems or other users.
- You understand that this competition is not in any way being sponsored, endorsed or administered by, or associated with any social network site. You fully release the owners of those social network sites from any legal responsibility to you or any other person. By participating in this competition, you understand that you are providing information to the promoter(s) and not to the owners of such social network sites.

IMPORTANT:

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because You breached the competition rules. This means You agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.
- You also agree to indemnify the promoter(s) for any loss or damage You suffered because You took part in this competition or used the prize. If You enter yourself, or use or accept the prize, You understand that You do so of your own free will. This means that You cannot hold the promoter(s)

legally responsible for any loss or damage or legal expenses You suffered because You took part in this competition or used the prize.

- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (natural or legal), if such loss, damage or expense was incurred because You: a) breached the competition rules; or b) took part in this competition; or c) any person used a prize.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.

This competition and its rules will be governed by the law of the Botswana regardless of where you live or work, or where or how you enter.

- The prizes cannot be swapped for a different prize.
- You may not attempt to do anything to change the outcome of the competition in any way.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard
- These Terms and Conditions will be readily available on social media, website & printed DL flyers which will be distributed to the public. If any further clarification is needed regarding the Ts & Cs, they may reach the following:

Acting Head: Marketing and Communications- Felicia Mandisa Diako

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Manager: Stakeholder Engagement and Communications

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Signed with Impression - Chain of Custody



Signature Request

Signature Request ID:	5c5575da-b181-4b00-9a4a-9c71499a37d4	Timestamp:	2025-03-26 09:45:55 GMT
Signee Name:	Diako, Felicia Mandisa (BWA-MCS)	Sender Name:	Diako, Felicia Mandisa (BWA-MCS)
Request Type:	WebSigning	Request Status:	WEBVIEWER SIGNED

Original Document

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Email Evidence

Signee Email:	diakof@bankgaborone.co.bw	Email Subject:	Not available in Silent Mode
Email Sent Timestamp:	Not available in Silent Mode	Email Opened Timestamp:	Not available in Silent Mode

Web Evidence

Signee IP Address:	160.242.86.106	Request Timestamp:	2025-03-26 09:43:53 GMT
Signee GPS (if shared):	BW: Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/134.0.0.0 Safari/537.36 Edg/134.0.0.0	Terms Accepted Timestamp:	2025-03-26 09:44:45 GMT

Annotations and Modifications

Signature Count:	1	Form Fields Filled Count:	0
Text Annotation Count:	1	Initial All Pages Count:	0
Single Initial Count:	0		

Signing Evidence

Signee Mobile:	+27000000000	Sign Type:	WebSigning
Security Challenge:	NONE	Part of Workflow:	NONE

Chain Of Custody Generation

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